

You can obtain a copy of 14 CFR Part 382 in an accessible format from the Department of Transportation by any of the following means:

- (1) For calls made from within the United States, by telephone via the Toll-Free Hotline for Air Travelers with Disabilities at 1-800-778-4838 (voice) or 1-800-455-9880 (TTY),
- (2) By telephone to the Aviation Consumer Protection Division at 202-366-2220 (voice) or 202-366-0511 (TTY),
- (3) By mail to the Air Consumer Protection Division, C-75, U.S. Department of Transportation, 1200 New Jersey Ave., SE., West Building, Room W96-432, Washington, DC 20590, and
- (4) On the Aviation Consumer Protection Division's Web site (<http://www.dot.gov/airconsumer>)